Risk Assessment Summary Sheet									Ref 033		
Activity/Workplace; Harassment from the Public											
Generic Risk Assessment						Risk Assessment after application of Control Measures					
Hazard	Risk	Risk Group	Likelihood	Severity	Risk Rating before controls	CONTROL MEASURES	Responsible Person	Likelihood	Severity	Risk Rating after controls	
Harassment from the Public	Verbal abuse Physical abuse Mental abuse Destruction to property	Employees	3	4	12	Current Donegal County Council Policy to be implemented on 'Bullying and Harassment'. Toolbox talks on harassment from the public.	Line Management Supervisor Employees	2	4	8	